



Welcome to ISUNET's high-speed Internet service! Your apartment building is equipped with high-speed Internet access; the information on this sheet will provide you with answers on how to get your service activated. This service is provided to you as part of your rental agreement with Furman Property Management.

*** SERVICE IS NOW AVAILABLE IN YOUR BUILDING ***

How does it Work?

Even though the Internet connection is delivered via the phone outlets in your apartment, you do **not** need any type of local phone service to receive ISUNET's high-speed Internet. The existing phone lines in the building are used to carry the signal to your apartment. This method makes every phone outlet in your apartment a possible Internet access point. You will need two pieces of hardware to get everything working, an external Ethernet Bridge and an Ethernet card (most computers have one already). Just drop by ISUNET's office to purchase your External Bridge and/or Ethernet card, you will also receive installation instructions. If you already own an Ethernet Bridge from a previous residence, please contact ISUNET to check for compatibility.

How much does the equipment cost?

There is a one-time charge of \$40.00 to purchase an Ethernet Bridge; it comes with a 30 day no-questions-asked return guarantee. An Ethernet card is required for all apartments and is only \$15.00 (once again, most computers already come equipped with one).

Who do I call if I have any questions?

ISUNET offers tech support Monday – Friday 8am to 8pm and 10am to 4pm on Saturday. You can call us at **233-4777**. We are also available for on-site visits when necessary.

Where is ISUNET located?

We are a locally owned ISP (Internet Service Provider) right here in Ames. Our address is:

Internet Services United
2812 South Duff Ave.
Ames, Iowa 50010

ISUNET is dedicated to giving you the most satisfying high-speed Internet connection possible. Please call us if you have any questions at **233-4777**.

Yours in service,
The ISUNET Staff.